

eyes
and
ears of

Walt  Disney World®

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PREPARED BY AND FOR THE EMPLOYEES OF WALT DISNEY WORLD

APRIL 15, 1977

700 Helping Hands

April is here. And with April comes the annual Spring holidays flood of tourists into Central Florida, tourists from across the North and Midwest driving and flying in a steady stream to Florida's fun-in-the-sun beaches and inland recreation attractions.

And what's a trip to Florida without visiting Walt Disney World? Not much, or at least so say thousands and thousands of visitors to our state over the past two-weeks. So, the rush is on, and our filled-to-overflowing parking lots can certainly testify to that!

Of all the things that Walt Disney World is . . . from a futuristic solar-heated Central Energy Plant to a revolutionary vacuum assisted AVAC trash collection system to a 7,000 acre wilderness conservation area to the beginnings of an Experimental Prototype Community of Tomorrow . . . Walt Disney World is to our visiting guests a submarine ride to 20,000 Leagues Beneath the Sea, a Jungle Cruise down rivers of adventure, a whirling ride on Dumbo's back, a hamburger and soft drink, a walk down the Main Street of a turn-of-the-century town, and a Mickey Mouse hat. In short, Walt Disney World is a Magic Kingdom where they can leave the outside world at the front gates and lose themselves in a fantasyland of sights, sounds, smells and experiences.

Treating our guests to the experiences they have come here for calls for many hands, and with the Spring holidays influx, the call is for even more hands than usual!

Providing assistance during our periods of heavy guest attendance has, through the years, evolved into our unique cross-utilization program. And the



Rhonda Yager left her desk in the Operations Division office for a seat on the Swan Boats.



Fried fish and french fries were the order of the day for Susan Reaves of the Magic Kingdom Club and Director of Services Division Jud Perkins, helping in the kitchen at Columbia Harbour House.



Preordering at the Tomorrowland Terrace are (L-R) Lou Naramore, Magic Kingdom Club; Toni Kravis, Finance; and Cheryl Lynch, Payroll.

present holiday period has been no exception.

Cross-utilization is a program whereby many of our backstage cast members, from clerical to supervisors to directors, set aside their normal jobs and responsibilities to join hands with many of our Magic Kingdom cast in presenting our Walt Disney World show to the overflow-



The Jungle Cruise is no new adventure for **Lee David** of the Disney University, who was often seen taking **Walt Disney** around the rivers of adventure in Disneyland before coming to Walt Disney World.



Assisting guests aboard a submarine at "20K" is **Bill Dammes** of the Claims Department.

ing guests.

And this week alone, over 700 work shifts were filled by cast members from Construction, Engineering, Environmental Protection, Industrial Engineering, Maintenance, Reedy Creek Utilities Company, WED East, Finance, Management Audit, MIS, Purchasing, Services/Warehouse, Vista Florida Tele-

phone, Food Administration, Marketing, Resorts, Legal, Personnel, and the Disney University.

Each and everyone has played an important role in assisting our Magic Kingdom cast host our thousands of visitors over the past two-weeks. All agree that you've done a great job . . . a job that couldn't have been done without you!



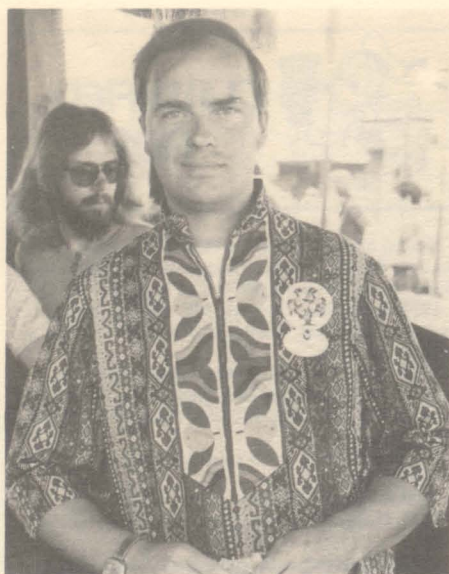
Assisting guests preorder their meal at Columbia Harbour House are (L-R) **Lavonne Williams**, Group Insurance, and **Jean LeMieux**, Survey Engineering.



Cleaning tables and placing new settings at Liberty Tree Tavern are (L-R) **Vicki Belzer**, Services Division; **Karen Martin**, Marketing Division; and **Brenda Wilson**, Facilities Training Office.



The Jungle Cruise is a long ways from the drawing boards at WED East for **Jerry Izsak** (L) and **Charles Rowell** (R).



Taking tickets in Adventureland is **Steve Jacobs** of Property Control.



Geri Baker of Employee Relations finds that it really is a Small World after all!



Leaving the Photography Department for ticket taking at the Mickey Mouse Revue is **Mary Jo Corbett**.



The new **Shoe Time** shop in Lake Buena Vista's Village now has two selections of female shoes that are approved for onstage wear. **Jackie Hathy** explained that they are carrying both white and black in all sizes, plus a special discount for employees. So, if your shoes "ain't got no sole" or are wearing thin, why not drop by **Shoe Time** for a new pair! For prices and other information, call them at 828-3874.

GOLF TOURNAMENT DATES SET

The Seventh Walt Disney World National Team Championship Golf Classic is scheduled for October 31, through November 6.

Rookies **Bill Kratzert** and **Woody Blackburn** will defend their title in the \$200,000 event.

The two-man-team, best-ball format is unique on the PGA tour and it winds up the year's schedule on our tough Palm and Magnolia courses.

Last year's National Team Championship climaxed with three holes of sudden-death play after newcomers Kratzert and Blackburn forged ahead of dozens of veterans to tie for the lead with **Gay Brewer** and **Bobby Nichols**.

The third hole of the sudden-death round clinched victory for the rookies. They completed regulation play with a 28-under-par 260.

The 1976 Disney Classic attracted such names as Hubert Green, Arnold Palmer, Ben Crenshaw, Tom Weiskopf and Sam Snead. Another top field is expected for the 1977 tournament.



To The Cast:

We cannot adequately express our heartfelt thanks for the many, many expressions of sympathy in the recent tragic loss of our son, daughter-in-law, and granddaughter. You all mean so much to us, thank you all.

Mary & Roy Hughes
Family

EASTERN ADDS NEW FLIGHT

Effectively May 1, **Eastern Airlines** will open direct jet service between Orlando and Los Angeles, reports **Roger Brower**, Manager of Ticket Sales Offices at Walt Disney World. And with our company divided between the two coasts, this could become a very special service to you, if you travel!

Eastern Flight 83 will depart Orlando International Jetport at 3:20 pm daily, arriving in Los Angeles at 7:05 pm. This is a through flight with no change of airplane along the way, and one short stopover in Atlanta. Return service is aboard **Eastern Flight 82**, departing Los Angeles at 8:10 am and arriving here at 5:29 pm.

Complimenting Eastern's direct service between the coasts, top notch motion pictures are scheduled each month. May kicks-off with Academy Award winner "Rocky" westbound and "Silver Streak" eastbound.



Ticket Sales Agent **Betty Gillespie** discusses Eastern's new jet service schedule between Orlando and Los Angeles with **Roger Brower** outside their ticket office located in the "If You Had Wings" attraction in Tomorrowland.

CAST ACTIVITIES TICKET CENTER

Cast Activities currently has tickets available for the following Central Florida events:

- **Freddie Fender** — Saturday, April 23 - Lakeland Arena, 6:30 pm, \$6, 12 and under \$3
- **Special Note** — The **Grateful Dead** concert has been rescheduled to Saturday, May 21

COMING EVENTS:

- **Rufus** — Saturday, April 30 - Lakeland Arena, no prices yet available
- **Fleetwood Mac** — Monday, May 30 - Lakeland Arena, no prices yet available



CONTINUING EDUCATION

The Facilities Division Learning Center will be offering two courses this Spring. Here are the details:

- **Diesel Mechanics** - It will begin Monday, April 25, from 4 pm to 7 pm each Monday and Wednesday in the Facilities Learning Center for eight weeks. The instructor will be **Fred Runyan**.
- **Supervision I** - Beginning Thursday, April 28, the course will last from 12 noon to 3 pm in the Facilities Learning Center for 14 weeks.

Both courses are open to all interested cast members, regardless of your division. If interested, contact the Facilities Learning Center at extension 4148. There is a \$5 fee for each course payable to Orange County Adult Education.

THANK YOU TO CAST

Several months back, our Group Insurance Department implemented a new computer system to process claims and generate payment checks in a more efficient manner. However, during the transition period from the old system to the new, there were some delays experienced. Group Insurance reports that the new system is now in operation and they wish to thank all cast members for their patience during the transition period.

FOUR TOP RECORDING STARS APPEAR IN THE MAGIC KINGDOM APRIL 29

Top recording artists **Mary Macgregor, Marty Robbins, Larry Gatlin and Ray Stevens** will star in a special night of music and fun **April 29** in the Magic Kingdom.

The Magic Kingdom will close at 7 pm that Friday evening and reopen at 9 pm for the special event, "Springdom in the Kingdom," which will extend to 1:30 am.

In addition to the musical entertainment, the hard ticket event features a special admission media to the Magic Kingdom and its attractions. Attendance will be limited to insure maximum enjoyment of all adventures.

A single ticket provides transportation by monorail or steamboat, admission to the Magic Kingdom, and the use of all 45 adventures (except the Shootin' Gallery and Treasure Island).

Each of the recording artists will perform three shows on stages throughout the Park.

Now burning up the charts with her hit single "Torn between Two Lovers," **Mary Macgregor** is one of America's most popular young entertainers. She will appear at Tomorrowland Terrace.

Established recording star **Marty Robbins** recorded two singles and one album in 1976. Both of the singles, "El Paso City" and "Among My Souvenirs" became Number One on the Billboard, Cash Box and Record World charts as did the album "El Paso City." He will perform in Cinderella Castle Forecourt.

Larry Gatlin's "Broken Lady" earned him a 1977 Grammy Award for the Best Country Song. Gatlin's other hit records include "Warm and Tender," "Sweet Becky Walker," and "Bitter They Are, Harder They Fall." He will sing these and other hits on the stage at the Frontierland Train Station.

Ray "Ahab the Arab" Stevens' long list of hit records includes "Everything Is Beautiful," "Gitarzan," "The Streak," "Turn Your Radio On," "In The Mood — The Henhouse Five Plus Two," and "Get Crazy With Me." He will appear on Space Stage in Tomorrowland.

Employee tickets are now on sale for just \$5.50 at Cast Activities and Fantasyland Cash Control. Priced at \$6.95 for the general public, you may take advantage of this discounted employee price, but hurry, the ticket sells are limited!



You can title this picture *Requiem for a Tow Truck*, as Disney Car Care Center hosts fire-off a three-gun, shortened version of a 21 Gun Salute, in honor of their late tow truck. The **EYES & EARS** roving camera caught (l-r) **Bob Hale, Charlie Pope and Rick Jones** as they give a majestic send-off to their slightly used emergency towing vehicle. It seems that after nearly a quarter-of-a-million miles, the time has come to get a new tow truck . . . before a tow truck had to be called to haul off **our** tow truck!!! **Tom Greeno** of the Car Care Center reports that by the time this article goes to print, our new tow truck will be in service assisting guests and employees alike when car trouble strikes!

CANCUN TRIP

The Walt Disney Travel Company reports that there has been some question as to whether or not their upcoming trip to **Cancun, Mexico**, has been called off. They state that **positively** the Cancun trip is **going!** If you are signed-up and have any other questions, please call them at 828-2183.



LAKE BUENA VISTA

RIVERBOAT RESERVATIONS

Many guests have been inquiring about reservations on the *Empress Lilly*. We have the following to report . . . our riverboat is not yet open to the public, however, when she does the first of May, reservations will be accepted **only** for the **Empress Room** (the gourmet dining room). The **Steerman's Quarters** (steak restaurant) and **Fisherman's Deck** (seafood restaurant) **will not** accept reservations.

EYES & EARS will carry more information on the *Empress Lilly* as her official opening nears.

"EMPRESS" GETTING SHIPSHAPE

For those members visiting the Village and peering across the lagoon at the *Empress Lilly*, wondering where she is going to cruise to, we once again point out that she is not a boat. The *Empress Lilly* is a building on a concrete base made to look like a boat, down to every last detail!

WED has created a masterpiece of illusion in the *Empress Lilly*, and we want our guests visiting the Village to become part of the illusion. So, if someone asks you about sailing times or cruise destinations, please don't ruin the illusion by stating that the boat is concrete and cannot move from her foundation.

Tell the guest that the *Empress Lilly* is **permanently moored** at Lake Buena Vista and that the size and depth of the lagoon, waterways, etc., will not permit the boat to be sailed to the Magic Kingdom, Fort Wilderness, Buena Vista Club, etc.



SPORTS

SOFTBALL SCORES

By: Thom Murphy, EYES & EARS Area Reporter

Last week's Softball Leagues schedule was slightly abbreviated due to many cancelled contests, but there were many games still to be reported.

In **Tuesday's early league** action, Marketing came up with a glove-tight 5-4 verdict over Finance, while Cast Activities was on the adjacent field rolling up one of the highest run totals ever in Walt Disney World softball history, which stretches back some six-years, when they disconnected Vista Florida Telephone by a 45-11 score. In **late Tuesday league** play, Employee Relations remained undefeated by breaking open a close game in the later innings to win over the Reapers by a 10-4 final tally.

Wednesday action saw the Superbal-lers roll over Transportation 24-5, Custodial beat Fort Wilderness 9-1, and Lake Buena Vista Communities threw this tough league into a three-way tie with a 5-4 victory the tough and previously undefeated Liberty Square team.

Thursday scores were all runaways as Theme Park Maintenance went 4 and 0 with a 20-1 romp over Reedy Creek Utilities, and Bordens sped to a win over Pinocchios 20-5.

All cast members are invited to come out and watch the games any evening. Just call Cast Activities for the schedules.



FAMILY FILM FESTIVAL

Walt Disney Productions newest far-out farce of a mother and daughter exchanging bodies for a day has arrived . . . **"Freaky Friday."**

The show times include:

Saturday, Apr. 16-1 pm, Pacific Room
Sunday, Apr. 17-3 & 7 pm, Continental Room
Monday, Apr. 18-7 pm, Continental Room
Tuesday, Apr. 19-7 pm, Continental Room
Wednesday, Apr. 20-7 pm, Continental Room
Thursday, Apr. 21-7 pm, Continental Room

The Continental Room and Pacific Room are located on the 2nd floor of the Contemporary Resort, and as always tickets are **free** to cast members and their immediate families.

When you drop by Cast Activities to pick-up your tickets, please bring your **Main Gate Pass**, for you are entitled to only the number of tickets as the number of dependents indicated on your pass.

And don't forget to present your **Disney ID** along with your tickets at the door when attending a showing.



LITTLE LAKE BRYAN

SPRING "FLING" SET AT LAKE

Are you ready for Cast Activities' upcoming "Spring Fling" . . . better known as a horseshoe tournament to be thrown in the Spring? Well, it's ready for you! The Fling will be at Little Lake Bryan on **Saturday, April 24**, at 1 pm.

The **Spring Fling Singles Horseshoe Tournament** (whew! what a mouthful) is open to all Disney cast members and their families. The competition will include advanced, intermediate and novice brackets for both men and women.

There's no preregistering, just come on out to the Lake that Saturday and join in the fun! Don't forget that Little Lake Bryan offers plenty of swimming, sunning, sailing, volleyball . . . and horseshoes.

Little Lake Bryan will be open this weekend, which would be a great time to practice. The Lake will open at 11 am.

LAKE GETS REHAB

Visitors to Little Lake Bryan, our employee recreation lake, will notice continued improvement in facilities and equipment. A number of new picnic tables are currently being installed, and the new sailboats are to arrive any day now. And scheduled for later this Spring, there will be an application of sparkling new beach sand.

Little Lake Bryan is currently open on a Spring schedule for cast members, their families and guests. You may utilize the facility Saturdays and Sundays, from 11 am till dusk. And the Lake is available, of course, for after-hours parties for employees . . . just contact Cast Activities for more details.

BAKING BONANZA DEADLINE

Don't forget that the **deadline** to enter our cast Baking Bonanza is **Friday, April 22**. Just drop by Cast Activities for more information. The contest, open to cast members and their families, will be held **Saturday, May 14**, in the Stage Door Cafe at The Center. It will include a bake sale, demonstrations by Disney chefs, and cast member baking displays.



CLUB INFORMATION

BOWLING TOURNAMENT BEGINS SATURDAY

The **Bowling League** will be holding their first annual **Mixed Tournament** tomorrow and Sunday at the **Skybowl Lanes** on South Orange Blossom Trail in Orlando.

Score keepers are needed to staff the lanes for the singles and doubles competition on Saturday at noon and 3 pm, and Sunday's team competition at 10 am. If you would be interested in score keeping, please arrive at least one hour early and check in with the tournament manager, **Jim Alexander**, or tournament secretary, **Isabelle Alexander**.

All bowlers are reminded to arrive at least 30 minutes before their competition.

GOLF ASSOCIATION

The next **Golf Association Tournament** will be held Sunday morning, April 24, at the Cypress Creek Country Club. The entry fee is \$15, payable upon signing up at Cast Activities.

All sign-ups will begin Monday, April 11, with a deadline set for 5 pm on Tuesday, April 19. Select your own tee time when you sign up, and you may register individually or as a group. Tee times last from 8:02 am to 11 am.

AFTER HOURS PLAYERS AUDITIONING

The **After Hours Players** have set their first audition for Wednesday, April 20, and Thursday, April 21, beginning at 6:30 pm, for those interested in their

upcoming production of "Curse You, Jack Dalton" and "He Done Her Wrong . . . or, Wedded But No Wife". The auditions are open to all Disney cast members and their immediate families.

The two one-act melodramas will be combined for their first major production. The After Hours Players are especially looking for actors, directors, tech specialists, artists, musicians, in fact, whatever theatre talents you may have! So come on out and audition whichever night is more convenient for you.

Auditions will be held at the Cast Activities Lounge. If you have any questions, please call **Pat** in Cast Activities at extension 4254.

SPORTSMAN'S ASSOC. FISH FRY

The Sportsman's Association will have their annual **Fish Fry** at Little Lake Bryan on **Sunday, April 24**. Tickets are now available at Cast Activities for employees and their families, priced at \$2 per person. So make plans to join them and enjoy the fish!

DEEP SEA FISHING TRIP

The next cast **Deep Sea Fishing Trip** is set to "cast off" on **Saturday, April 30**. Here are the details:

A chartered bus will depart The Center's parking lot at 4:30 am that Saturday, arriving in Ft. Pierce around 8 am, including a stop on the way for breakfast. On arrival at the port city, you will board the Miss Fort Pierce for a day of fantastic deep sea fishing.

The cost of the trip is just \$21.50 per person, which includes your round-trip bus transportation, bait and fishing tackle. Bring your own coolers, lunch and beverages, or purchase them on-board!

Sign ups are now underway at Cast Activities. Hurry though, as there are only 42 seats available. The **deadline** to get your deposit into Cast Activities is Tuesday, April 23.



CLASSIFIED ADS

Moving must sell . . . **1974 Honda 750**. Many extras, like new. \$1400. Also, **1975 Suzuki RM125 Motorcross**. Good condition, rebuilt. \$450. Call to see 277-6211.

1974 Super Bug. Spokers, A/C, AM/FM stereo, sun roof. Mint condition. Kissimmee 846-6829 after 6, anytime on weekends.

1975 Peugeot Diesel Station Wagon. 4 speed, 30+ mpg, air, Michelin Radial Tires, stereo radio. Only 7,000 miles. A '77 costs over \$10,000. Asking \$7,500. 846-3897. Kissimmee.

VW Bug. Red, in good condition. Very dependable. \$850. 293-2645.

1973 Pontiac Grand Am. \$2800. 628-2234.

1971 Cutlass Supreme. Fair condition. \$925. 851-4023.

1974 Vega Hatchback. AM radio & 8 track tape deck. Automatic & bucket seats. New tires, ET mags, good condition, 34,000 miles. \$1400 or best offer. Call 896-9658 or 894-8793 in the morning before 2.

1970 Chevelle Malibu. 500 miles on new engine (has papers), new tires/air/power steering. Must sell \$950 or best offer. Call Kissimmee 847-0809.

1973 Mustang Grande. PS, AT, Air, like new. 54,000 miles. \$2275 wholesale. Call 830-6662 after 6.

1973 VW 412. 4 speed, A/C, AM/FM, new radials, 53,000 miles. \$2000. 293-0201.

2 Raleigh 10-speed "Record" bikes. great bicycles for riding. \$100 takes both. 886-8723 after 4. Anytime on weekends.

Half pedigree & Siberian Husky pups. 6 weeks old. Blue & brown eyed. \$20. 846-8591 after 5:30.

Coffee Maker, carpet and misc. other household items. Call Kissimmee 846-6829 after 6, anytime weekends.

Old oak rocker & chair, \$100, pine sewing desk \$65. Call after 7, 894-1045.

O'Brien Fiberglass 64" Water Ski w/matching O'Brien Vest. "A-1" condition. Both for \$110. Call Kissimmee (John) 846-6435 after 6.

AM/FM stereo w/8 track tape deck & turntable, two speakers. Excellent condition. \$60 or best offer. Call 896-9658 before 2.

FREE: 10 month old long haired, grey-black striped kitten. Has shots and has been spayed. Good indoors and very affectionate. Cannot keep kitten after next week. Call 857-1612 and ask for Terri after 5.

Patio Sale. April 16 & 17, 11 am to 7 pm. 1701 Lee Rd., Frenchmans Cove Apts., Apt. #422. Building M. 647-3042.

Swimming Pool. 24' dia., 4' deep above ground, 2/s-tainless steel filter and acc. Brand new in cartons. Cost \$950 new. First \$850 buys. 299-1861 after 6.

St. Bernard dog. Very gentle w/kids. About 3 years old. 656-5837.

15' Needle Nose, 74-115 HP Evinrude. Gold metal flake. \$1400. 647-0884.

Male neutered cat for good home. One year old, half calico & half tabby. Call 351-2859 after 6.

Cameras from \$5-\$50. Two Polaroids, One Agnus C-3, one movie camera, one projector, one screen, one Kodak 104 Instamatic, one GAF Pocket Instamatic. 846-3897. Kissimmee.

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